

Advice & Financial Wellbeing

Partnership Programmes

Advice & Training to your Organisation

Citizens Advice Rotherham & District works with organisations to improve access to trusted advice, strengthen financial resilience, and support wellbeing within workplaces and communities.



Advice at your door



Training for your team



Adding value to your service



Support your local Advice Charity

**citizens
advice**

**Rotherham
& District**

Meet the Team

Derron joined CARD in 2021, bringing a teaching background and a passion for learning. Since 2022, he has developed a new training programme that has improved both the efficiency of training delivery and engagement with learning materials.

Derron Bradbury
Training Manager



Harry joined CARD in 2023, bringing experience from teaching and the legal sector.

He has supported the development of new training materials and played a key role in creating client resources for a digital inclusion project, helping improve accessibility and engagement.

Harry Bujko
Training Support Officer

CPD Accredited Training

Let's Explore Together

Helping frontline staff understand the welfare benefits system, recognise early signs of financial hardship, develop practical form-filling skills, and make effective referrals to advice and support services.

Advice First Aid Training:

Training designed to help staff recognise issues early and support clients before they reach crisis point. It covers the basics of Advice First Aid, the enquiry areas we can support with, how to use our public website and other independent sources of information, as well as effective signposting and referral pathways.

Form-Filling Skills:

Practical guidance for support workers on completing applications for Personal Independence Payment (PIP), Employment and Support Allowance (ESA), and Attendance Allowance, including how to gather and present supporting evidence effectively.

Financial Wellbeing:

Learn how to identify and respond to financial distress, distinguish between emergency and non-emergency situations, and access the tools, support options, and referral pathways available through Citizens Advice. Includes an introduction to energy advice and common energy-related issues.

Benefits Overview :

Gain an understanding of the UK welfare benefits system, including Universal Credit and other key benefits. Learn how to identify potential entitlement, understand the purpose of different benefits, and develop practical skills using benefits calculators to support clients and make informed referrals.

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Available from £500

If you want to support the community in a way that supports your mission, let's have a conversation!

Get in touch:

info@citizensadvicerotherham.org.uk
07927768774

Workplace Advice & Financial Wellbeing

Let's Explore Together

Advice at Your Door / Workplace:

A CARD adviser available on-site or through a private virtual session to provide advice, guidance, and signposting. This service offers staff convenient access to confidential support on issues such as benefits, debt, housing, employment, energy, and other wellbeing concerns.

Lunch & Learn Sessions:

Short, interactive sessions covering topics such as Cost of Living Support, Understanding Payslips and Benefits, and Budgeting and Financial Wellbeing. Designed to build awareness, confidence, and early access to support.

Private Triage:

A fast-track referral pathway that helps employees with complex issues access specialist advice and support more quickly, ensuring they receive the right help at the earliest opportunity.



Available from £150

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Want to help us make a difference?

Our work across Rotherham is made possible through the trust and investment of our funders, commissioners, and partners. Through our Partnership Programme, you can be part of that impact.

Your support helps us keep advice free, confidential, independent, and impartial; deliver services in community and healthcare settings; reach people who might otherwise struggle to access support; and respond to emerging local needs.

In return, your organisation can benefit from CPD-accredited training, quality-assured advice services, and tailored support for your staff, service users, or beneficiaries.

Together, we can help ensure that no one in Rotherham has to face life's challenges alone.



Let's Make It Happen

Through our partnership programmes, organisations can help deliver practical guidance and early advice interventions for staff, clients, and beneficiaries. These programmes focus on common issues such as debt, benefits, money management, and the cost of living.

We're always open to new ideas and opportunities to work together. If you'd like to support your community in a way that aligns with your organisation's goals, we'd love to hear from you.

Get in touch:

jamie.ashton@citizensadvicerotherham.org.uk
07927768774

What We Are Seeing in Rotherham ...



Every number tells a story. The data below reflects the real experiences of people across Rotherham facing increasingly complex and urgent challenges.

Demand for our services continues to grow, **with 30% more clients supported than last year**. Benefits and Universal Credit remain the most significant areas of need, accounting for **31% of all issues raised** and highlighting the vital role advice plays in helping people navigate financial uncertainty and access essential support.

Top Issues

Benefits

1. Initial Claim
2. Personal Independence Payment
3. Managed Migration
4. Limited capability for work element
5. General Benefit Entitlement
6. Employment Support Allowance
7. Housing element
8. Standard element
9. Calculation of income and earnings
10. Attendance Allowance

Top Issues

Debt

1. Debt Assessment
2. Other Debt
3. Fuel Debts
4. Council Tax Arrears
5. Credit, Store & Charge Card Debts
6. Water Supply & Sewerage Debts
7. Unsecured Personal Loan Debts
8. Rent Arrears - LAs or ALMOs
9. Debt Relief Order
10. Breathing Space Moratorium



What We Are Seeing in Rotherham ...

citizens
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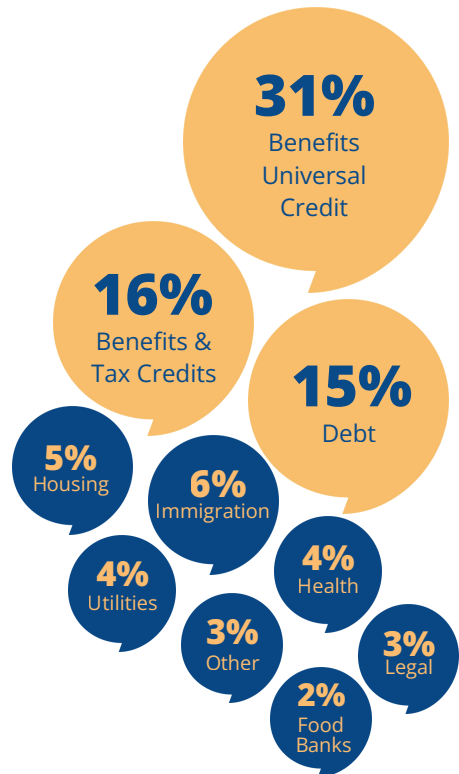
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Trending Issue

Rising Financial Pressure

Financial pressures are intensifying, reflected in a 24% rise in debt-related issues in 2025/26 compared to the previous year.

Most concerning, the majority of these debts are priority debts, placing clients at greater risk of severe consequences such as eviction, utility disconnection, and legal action.



Stay connected:

Get updates straight to your inbox on our services, ways to get involved, and have your voice heard in Rotherham.



2 Upper Millgate, Rotherham, S60 1PF



www.citizensadvicerotherham.org.uk

Charity Registration Number: 1089261

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